



Fort Hall Casino Monthly Employee Newsletter



Thanks To Staff General Manager Keith Dollar



With the Carpet installation finally complete, I would like to thank everyone who stepped up and made this project such a huge success.

From the new carpet, to the new chairs, the paint, the new High Limit slot area and the redesign of areas 1 thru 4, it was all an amazing transformation. I did not anticipate the project going as smoothly as it did but I think the fact that it did go so well speaks volumes about everyone's preparation and teamwork.

The Casino floor looks, smells and feels cleaner and will go a long way in improving customer satisfaction and should help our staff in feeling a little more pride in their work environment.

There are still many other projects that are yet to be addressed but in time we will address them and everyone should notice even more significant changes. We have an exciting few months ahead of us and I assure you that the best is yet to come.

Below I have outlined a few of the exciting events/projects that are being planned with projected completion dates.

- 1st Anniversary for Sage Hill (March 18)
- 2nd Employee Engagement Survey (March)
- 20th Anniversary for Fort Hall Casino (May)
- Remodeling of all Casino restrooms (March thru May)
- New Employee Break rooms (April thru June)
- Rebranding of Casino logo (May)
- ADA door installations in Lobby 1 and restrooms (June/July)
- 7th Anniversary for Buffalo Club (June 13)
- All-Employee Meeting (Late March/Early April)

Fort Hall Casino Values

Family: We Love our families and strive to balance family and work needs.

Teamwork: Working together we accomplish our goals through participation.

Integrity: Doing what's right at all times.

Enjoyment/Fun: Creating an environment filled with laughter and smiles.

Respect: Being courteous and non-judgmental while valuing one another.

Accountability: Meeting or exceeding the expectations for our organization and guest.

Reminder to wear your Values t-shirt on the 1st Monday of each month.

Buffalo Horn Grill Daily Soups

Monday-Beef Noodle and Cream of Potato & Bacon
Tuesday-Tomato Mac, Hamburger Barley
Wednesday-Beef Cabbage, Chicken Noodle
Thursday- Menudo, Chili Bean
Friday- Chicken Pot Pie, Clam Chowder
Saturday- Ham Hock with Beans, Beef Stew
Sunday- Veggie Mac, Chicken & Rice



	Date		Date
Holly Kniffin	03/02	Deena Broncho	03/19
Leslie Decker	03/06	Kyle Denny	03/19
Dulcey Edmo	03/06	Jeremy Covington	03/22
Terri Evening	03/06	Merlyn Pocatello	03/22
Dennison Eldridge Jr.	03/07	Roxanne Christy	03/24
Shellie Galloway	03/07	Joseph DeLaCruz	03/24
John Mejia	03/07	Devin Dunn	03/25
Clarissa Stacey	03/07	Reba Coby	03/26
Joaquin Teton	03/07	Robert Griffin-Pubgee	03/27
Alana Neaman	03/09	Vivian Wahtomy	03/28
Robin Brower	03/12	Gary Watson	03/28
Jenny Oresco	03/13	William Wettenbone	03/28
Cheyenne Gaywood	03/16	Dineh Atcitty	03/29
Zachery Kutch	03/16	Michelle Bruce	03/29
Stephanita Evening	03/17	Corrine Walker	03/29
Anthony Kniffin	03/17	Joan Yazzie	03/30
Kristen Menta	03/17	Necha Montelongo	03/31

New Hires

We would like to welcome the following New Employees to the Fort Hall Casino Staff:

Carlos Broncho-
Maintenance

Angela Delgollado &
Caroline Dixey-
Food & Beverage

Karynn Kaiyou-
Security Dispatch

Engagement Survey

“Expecting the world to treat you fairly because you are a good person is a little like expecting a bull not to attack you because you are a vegetarian”- Dennis Wholey

- ✦ Survey targeted at all employees
 - ✦ Survey will be conducted every 9 months
 - ✦ Each department management team will be measured against their ability to Improve their scores from survey to survey/score improvement will be measured during review time
 - ✦ Department action plan will be reviewed monthly
- Review questions and categories*

Our carpet install is almost complete!
Submitted by Victoria Martinez, Casino Shift Manager

Management would like to thank each and everyone for all the hard work that was given to complete such a large task. TREMENDOUS JOB! :)

Now that this project is coming to a close. We would like to remind all employees that our Policies and Procedures that are in place will be strongly enforced by your management and CSM team, including and not limited to the following:

Employee Policy Handbook it states on: Page 23 Section 3060 Work Breaks

(9) No personal electronic devices are allowed on the floor.

Page 14 Section 1030 Personal Appearance of Employees

(3) The personal appearance of uniformed employees is to be governed by the following appearance standards. Please review all Standards.

Thank you for understanding that our casino floor depends on each of you to keep looking presentable. Teamwork is key!

Happy Anniversary

	<u>Date</u>	<u>Years</u>		<u>Date</u>	<u>Years</u>
Shawna DeCola	03/01	08	Samuel Edmo	03/15	08
Camille Dixey	03/02	05	Jacob Yupe	03/20	08
Aaron Tindore	03/03	12	JoAnn Dixey	03/21	04
Joaquin Teton	03/03	01	Lynette Dixey	03/23	01
Camella Fisher	03/03	01	Joelle Nagashoan	03/24	02
Adira Ramos	03/04	01	Michael Tindore	03/24	02
Jafira Whitehorse	03/04	01	Kristen Menta	03/25	02
Jacinta Edmo	03/04	01	Aisha Eldridge	03/26	02
Winona McKeen	03/07	13	Robert Griffin-Fuligee	03/26	02
Beana Larkin	03/07	13	Leslie Dosker	03/27	08
Fawn Littlejohn	03/08	01	Christine Pooongarah	03/29	09
William Wettenbone	03/08	01	Yvette George	03/30	01
Kimberly Osborns	03/09	01	Terrance Teo	03/30	01
Larry Farmer	03/09	11	Darrel Archuleta	03/30	01
Yonnie Evening	03/09	09	Garth Towersap	03/30	06
Nona Yabency	03/11	13	Jacqueline Fisher	03/31	01
Charles Devinney	03/13	03			

INTEGRITY:

Doing what's right at all times

- I have principles that I live by
- I do right for our tribe in my work
- I am ethical and honest
- I do what's right even when no one is looking
- I have high moral standards
- I am trustworthy
- I strive for excellence
- I admit when I am wrong
- I tell the truth
- I have a conscious

P	A	D	D	I	T	I	O	N	A	L	A	E	I
R	S	R	H	V	M	B	M	E	C	T	Y	R	O
I	O	I	S	L	A	M	E	B	D	L	E	P	A
Z	A	P	E	C	R	E	M	I	U	N	B	A	D
E	P	B	X	K	C	B	O	W	N	O	R	M	M
D	A	R	T	V	H	R	A	I	K	D	A	R	E
F	R	I	D	A	Y	M	W	D	A	S	G	Y	M
O	T	H	U	R	S	Y	A	R	D	W	E	D	B
U	B	A	S	K	E	T	B	A	L	L	M	N	E
R	S	O	S	N	U	D	A	W	R	M	L	E	R
S	A	T	N	A	Z	E	B	I	L	A	Y	S	F
G	I	R	R	U	T	A	F	N	I	D	A	D	T
D	A	N	C	Y	S	U	I	G	O	N	H	U	T
P	G	T	L	T	E	B	R	B	M	E	C	O	R
C	R	I	E	A	S	R	U	D	F	S	H	T	C
H	A	Z	A	L	X	L	E	C	A	S	E	R	O
D	N	L	Z	O	C	W	H	I	K	Y	E	C	U
L	D	C	O	L	L	E	G	E	A	S	R	A	R
T	I	C	K	E	T	S	N	B	A	N	C	C	T



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|-------------|---------|---------|----------|
| ADDITIONAL | CHEER | GRAND | SATURDAY |
| BASKETBALL | DAILY | GYM | SHOT |
| BONUS BUCKS | DRAWING | MADNESS | SLAM |
| CLUB | DUNK | MARCH | TEAM |
| COLLEGE | FRIDAY | MEMBER | TICKETS |
| COURT | FOUR | PRIZE | WINNER |

All trainings will be held in the training building, unless otherwise specified.
 All trainings are subject to change.

March

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1 Title 31/SARC (DB) 9AM-11AM	2 Spring to a NEW You! (AR) 10AM-11AM	3 Radio Communications (RW) 10AM-Noon	4 Radio Communications (RW) 10AM-Noon	5 Reserved for Security Training	6
7	8 NHO (DB) 8:30AM-Noon Title 31/SARC (DB) 1:30PM-3:30PM	9 Supervisor Module "Handling Problem Employees" (DB) 10AM-Noon	10 Spiritual Wellness (AR) 10AM-11AM	11 Customer Service (DB) 9AM-11AM	12 Beginner Computer Class (AR) 9AM-11AM	13
14	15 Title 31/SARC (DB) 9AM-11AM	16 Fire Extinguisher (FHFD) 10AM-11AM	17 SELF Profile (AR) 10AM-11AM	18 De-Junk & De-Stress (AR) 10AM-11AM	19	20
21	22 Title 31/SARC (AR) 2PM-4PM	23	24 Supervisor Module "Communication & Team Building" (DB) 10AM-Noon	25 Blood Borne Pathogens (RW) 10AM-11AM	26 Beginner Computer Class (AR) 9AM-11AM	27
28	29 NHO (DB) 8:30AM-Noon Title 31/SARC (DB) 1:30PM-3:30PM	30	31 SELF Profile (AR) 10AM-11AM			

Spring Into Action!

Spring Into Action Submitted by Angela Rodriguez

The training department has begun having monthly topics for each month, for the month of March the topic will be: "Spring Into Action!" This topic will focus on the mind and body of the individual.

It will consist of 3 classes: the first class will focus on nutrition and exercise, the second class will focus on the spiritual well-being of the individual and the third

class will focus on the breathing techniques to relieve stress including tips to help with spring cleaning!

If you have any questions on the trainings or would like to attend please contact the training department. We would like to thank everyone for their participation!

JUMBLE

Unscramble these five Jumbles, one letter to each square, to form five ordinary words.

H C S A

O T H S O

I L N F A

T O S P I N

S Y L R E P A

Hint:
 After watching the NCAA Tournament on TV, Dad's hand started to itch, where did he want to go?
 To _____

Now arrange the circled letters to form the answer, as suggested by the above hint.

ANSWER:

Deadline for April Employee Newsletter is Friday March 19th at 5pm.
 Please email Destiney@forthallcasino.com or call 237-8774 Ext 3039